



North Central Texas Communications

Serving North Central Texas and Oklahoma



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nctcomm.com

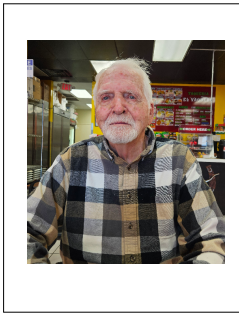
“Hi Dad”

Communicate easily with loved ones in hospitals, assisted-living, and rehabs!

“Hi Dad” is the first thing we say now that we can easily contact our father.

The Communication Problem

Our father lives in an assisted living facility that does not provide personal phone service. He can no longer use a cell phone because he forgets his pass code and to charge the phone. Spam callers tried repeatedly to get sensitive information and steal credit card numbers.



We tried a landline phone but it didn’t work. Most often, dad could not get to the phone before it stopped ringing. He could not remember how to check voicemails, so he never could get any messages.

We made multiple attempts to reach him on the landline and would ultimately have to resort to calling the assisted living facility. Those calls often went unanswered due to the staff’s busy schedule.

The Solution: “Hi Dad”

The “Hi Dad” service provides a convenient worry-free communication system that puts no burden on dad.

We can speak to him if he is sitting on the couch watching TV, if he is laying in bed, or if he is in the washroom, without having him come to the phone.

“Hi Dad” Features

“Hi Dad” works well for people who have the following challenges:

- Mobility – difficulty with getting up to answer a ringing phone
- Inability to have a cell phone due to dementia or other related issues
- Hospitalization – patients that are immobile but can converse vocally
- Rehab - patients that cannot use a cell phone due to physical injury.

Instant Intercom

“Hi Dad” allows family members to instantly start a two-way conversation with dad using their personal mobile phone. With the simple press of a button we can start an intercom call with dad using the mobile app. It’s completely secure and only those with the app can communicate with him using the intercom. The beauty is that he instantly recognizes our voices and is quick to engage. He does not have to access the phone in any way. If he is on the couch or in his bedroom he can converse using the speaker on his phone. All he has to do is speak and listen.



Desktop Phone

Dad has his own personal desktop phone. The phone requires internet service via a cable or WiFi connection. In dad’s case, we connect over the facility WiFi network with a built-in fail-safe to ensure that the phone stays connected to the internet.





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Spam Mitigation

Dad was receiving an average of 15 SPAM calls per day from telemarketers and even professional thieves. “Hi Dad” eliminates SPAM and fraudulent calls using intelligent filtering mechanisms designed to keep the service safe and secure.

Keep The Phone Number

Maintaining dad’s personal relationships is important to his well being. Dad has had a single phone number for decades. All of dad’s friends know how to contact him using that number. We were able to keep his cell number intact so friends could continue to reach him.

Voicemail

The family members receive recorded copies of dad’s voicemail messages in their personal email boxes. The voicemail messages come with caller ID, so we can return the call for dad or facilitate a return call with dad.

Video Calling

When a camera is added to the desktop phone, video calls similar to “Face Time” can be made between the family members and dad. Seeing dad helps us to gauge



if he is doing well or if he is struggling with something and needs help. It also seems to comfort dad when he can see us.

One Button Calling

The buttons on the desktop phone are programmed with all of the family member and friends names. To make calls, he only has to push one button. He does not have to remember phone numbers.

Service Management Portal

Family members can access a secure online portal where they have access to call history, voicemail messages, personal greeting set up, phone button programming, time management rules for call screening, and more.

“Hi-Dad” Pricing

Price \$39.99 per month with one-time set up fee.

Includes:

- Service for the main user and two family members
- Desktop Phone

“Hi Dad” can be used for long-term or short-term needs. Each package can be customized for your personal requirements.

For More Information or a Quote



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